



Job Description

9th Floor Tanzanite Park, Victoria, Dar es Salaam, Tanzania | +255 758 778 886 | info@empower.co.tz

Job Title Tanzania Solutions Manager	Job Location Dar es Salaam	Category IT & Network Administration, Technology
Job Type Full Time	Job level Head of Department	Industry FMCG, Retail & Wholesale
Open to Expatriates Only Open to Tanzanian Nationals		

Minimum Requirements

Min Budget -	Max Budget -	Primary Industry -
Secondary Industry -	Primary Category IT & Network Administration: 5 Years	Secondary Category Technology: 5 Years
Certificate -	Qualification Degree	

Summary

The Tanzania Solutions Manager is responsible for leading the country Solutions team in Tanzania. The scope of the role includes leading in country tech operations (network, enterprise services, end user computing, applications, cyber security and compliance, and services), commercial tech demand and delivery, and NoCC capabilities (document control and account to report support). The Tanzania Solutions Manager will work closely with the Solutions zone teams to facilitate and align support and investments that drive the technology and NoCC agenda in Tanzania, while also ensuring strong country-to-country and country-to-zone Solutions communities are operating and delivering value to the Tanzania business. The role will be responsible for the people and performance of the Tanzania team – along with driving functional capability, processes and results.

Responsibilities

- Lead the Tanzania Solutions team – including people, capabilities, processes, budgets and performance
- Proactively engage with country stakeholders to ensure the Solutions team is exceeding customer expectations and creating value for the business
- Support tech operations, NoCC operations and commercial product delivery (adoption and coordination) in Tanzania
- Ensure operational SLAs are achieved and serve as a primary point of escalation between the Tanzania and zone tech operations teams
- Facilitate connections and collaboration between the Global and Zone Solutions teams to drive results in technology and

the NoCC agenda

- Own and manage the Tanzania technology capex and ZBB technology budgets
- Lead the people performance and people cycle process – actively coaching, mentoring and developing strong technology, business and leadership capabilities in the Tanzania team
- Drive the technology and NoCC transformation agenda in Tanzania
- Identify and act on opportunities to streamline business processes through technology

Education & Qualifications

- A Bachelor Degree in Computer Science or a related field

Characteristics

- Embodies the organisation's culture and 10 principles
- Strong leadership capability plus technology and business process knowledge
- Works with energy and enthusiasm to solve customer problems
- Ability to apply knowledge of the business, customers and consumers to bring new ideas to the company
- Executes with discipline and a sense of urgency
- Communicates with clarity of direction to get things done
- Stays focused when faced with change, obstacles and setbacks
- Considers diverse perspectives when faced with complex problems
- Strong analytics and problem solving skills
- Strong computer, technology and digital skills
- Ability to quickly grasp processes and new technologies

Reporting To

- Africa Solutions Manager

Driving Licence

Not Required

To Apply for This Job [Click Here](#)