

Job Description

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Job Title Job Location Category

Security Operations Centre Officer Dar es Salaam

Job TypeJob levelIndustryFull TimeSupervisoryBanking

Open to Expatriates

Only Open to Tanzanian Nationals

Minimum Requirements

Min BudgetMax BudgetPrimary Industry--Banking: 4 Years

Secondary Industry Primary Category Secondary Category

- IT & Network Administration: 4 Years

Certificate Qualification

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Summary

• The purpose of the job is to keep the Bank's databases up and running smoothly 24/7. The goal is to provide a seamless flow of information throughout the Bank, considering both backend data structure and frontend accessibility for end-users.

Responsibilities

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- · Develop processes for optimizing database security.
- · Set and maintain database standards.
- · Performance tuning of database systems.
- Install, design, and maintain database system software and implement database security.
- · Recommend and implement emerging database technologies.
- · Create automation for repeating database tasks.
- Participate in the development and maintenance of strategic, architectural, and tactical plans for the database and data
 warehouse environments; be conversant with, and cognizant of, the future direction of systems, how that directly impacts the
 Bank and how future and current database systems can be exploited for the Bank's benefit
- Perform tests and evaluations regularly to ensure data security, privacy, and integrity.
- Provide technical leadership on database systems and solutions. Provide individual mentoring and training on databases and tools. Recommend, test, and evaluate new technologies, software tools, and required skill sets; recommend and implement improvements.
- Implement a Business Continuity solution for the database environment, including the installation and configuration of database software and replication processes
- Participate with team members in the bank's IT projects.
- Provide first-level support for all infrastructure to all Branches and Head Office units.
- Database support Bank's Business Systems e.g. FCUBS, BIP, Mobile Banking, Internet Banking, Cash management, etc.

Communication:

- · Actively participates in team meetings.
- Confronts issues openly and quickly.
- · Effectively communicates relevant operational and risk-related information to superiors and peers in other practices.
- Tactfully communicates sensitive information

Teamwork:

- · Helps to determine new, creative ways to execute responsibilities.
- · Works across the practice to share lessons learned and best practices.

Client Management:

- Anticipates internal client needs and proposes appropriate business solutions.
- · Continually seeks and capitalizes upon opportunities to increase internal client satisfaction and deepen client relationships.

Education & Qualifications

Degree in Information Technology

Requirements

- At least four (4) years working experience in IT Environment.
- Familiarity with service delivery culture and support function.

Characteristics

- A structured approach to dealing with complex and variable work environments in an independent manner.
- Ability to balance opposing business requirements.
- · Ability to balance long term and short term requirements independently
- · Strong evaluation, communication, and reporting skills
- · Able to provide advice and cause/effect evaluation to support business decision making
- Independent and logical thinker, yet an achiever and implementer
- Leads by example
- · Good at managing large volumes of information and can add value through management reporting
- · Builds relationships and networks easily
- Has a strong service ethic.

Driving Licence

Not Required

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