



Job Description

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Job Title Restaurant Manager	Job Location Dar es Salaam	Category Restaurant/Hotel Management
Job Type Full Time	Job level Manager	Industry Food & Beverage
Open to Expatriates Open to Expatriates & Local Nationals		

Minimum Requirements

Min Budget -	Max Budget -	Primary Industry Food & Beverage: 2 Years
Secondary Industry -	Primary Category Restaurant/Hotel Management: 2 Years	Secondary Category -
Certificate -	Qualification -	

Summary

A Restaurant is currently seeking an experienced F&B manager for their upcoming branch in Tanzania. Responsibilities for this role include overseeing quality control, establishing targets and procedures, managing day-to-day operations, addressing customer needs, managing social media channels, and controlling inventory.

Responsibilities

- Ensuring quality control is a top priority
- Establishing targets, KPIs, schedules, policies, and procedures
- Managing all F&B and day-to-day operations to the highest standards and within budgeted guidelines
- Proactively identifying and addressing customers' needs and concerns
- Managing social media channels
- Implementing effective stock control measures
- Reporting directly to owners on sales results and productivity
- Handling recruitment and staff training
- Creating and managing shift schedules
- Monitoring staff performance and providing feedback
- Purchasing and controlling inventory
- Tracking revenues and expenses
- Analyzing and acting on customer feedback

Education & Qualifications

- Diploma or Bachelor's Degree in any relevant field

Requirements

- Minimum 2 years proven experience as F & B manager

Characteristics

- Fluent in both spoken and written English and Swahili
- Proficient in various computer software programs including MS Office, restaurant management software, and POS systems
- Skilled in delegating multiple tasks effectively
- Capable of working well under pressure

- Strong communication
- Demonstrates strong leadership abilities and charisma
- Proficient in inventory management
- Possesses excellent organizational skills
- Able to multitask efficiently
- Highly organized in all aspects of work
- Keeps up to date with food and beverage trends and best practice

Driving Licence

Not Required

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