

# **Job Description**

9th Floor Tanzanite Park, Victoria, Dar es Salaam, Tanzania | +255 758 778 886 | info@empower.co.tz

Job Title Job Location Category

Restaurant Manager Dar es Salaam Restaurant/Hotel Management

Job Type Job level Industry

Full Time Manager Food & Beverage

Open to Expatriates

Open to Expatriates & Local Nationals

### Minimum Requirements

Min Budget Max Budget Primary Industry

- Food & Beverage: 2 Years

Secondary Industry Primary Category Secondary Category

- Restaurant/Hotel Management: 2 Years -

Certificate Qualification

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#### **Summary**

A Restaurant is currently seeking an experienced F&B manager for their upcoming branch in Tanzania. Responsibilities for this role include overseeing quality control, establishing targets and procedures, managing day-to-day operations, addressing customer needs, managing social media channels, and controlling inventory.

#### Responsibilities

- . Ensuring quality control is a top priority
- · Establishing targets, KPIs, schedules, policies, and procedures
- Managing all F&B and day-to-day operations to the highest standards and within budgeted guidelines
- · Proactively identifying and addressing customers' needs and concerns
- · Managing social media channels
- · Implementing effective stock control measures
- · Reporting directly to owners on sales results and productivity
- · Handling recruitment and staff training
- · Creating and managing shift schedules
- · Monitoring staff performance and providing feedback
- · Purchasing and controlling inventory
- · Tracking revenues and expenses
- · Analyzing and acting on customer feedback

### **Education & Qualifications**

· Diploma or Bachelor's Degree in any relevant field

## Requirements

Minimum 2 years proven experience as F & B manager

#### Characteristics

- Fluent in both spoken and written English and Swahili
- Proficient in various computer software programs including MS Office, restaurant management software, and POS systems
- · Skilled in delegating multiple tasks effectively
- · Capable of working well under pressure

- Strong communication
- Demonstrates strong leadership abilities and charisma
- Proficient in inventory management
- · Possesses excellent organizational skills
- · Able to multitask efficiently
- Highly organized in all aspects of work
- Keeps up to date with food and beverage trends and best practice

## **Driving Licence**

Not Required

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