



# Job Description

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<b>Job Title</b> Restaurant Manager	<b>Job Location</b> Dar es Salaam	<b>Category</b> Restaurant/Hotel Management
<b>Job Type</b> Full Time	<b>Job level</b> Manager	<b>Industry</b> Food & Beverage
<b>Open to Expatriates</b> Open to Expatriates & Local Nationals		

## Minimum Requirements

<b>Min Budget</b> -	<b>Max Budget</b> -	<b>Primary Industry</b> Food & Beverage: 2 Years
<b>Secondary Industry</b> -	<b>Primary Category</b> Restaurant/Hotel Management: 2 Years	<b>Secondary Category</b> -
<b>Certificate</b> -	<b>Qualification</b> -	

## Summary

A Restaurant is currently seeking an experienced F&B manager for their upcoming branch in Tanzania. Responsibilities for this role include overseeing quality control, establishing targets and procedures, managing day-to-day operations, addressing customer needs, managing social media channels, and controlling inventory.

## Responsibilities

- Ensuring quality control is a top priority
- Establishing targets, KPIs, schedules, policies, and procedures
- Managing all F&B and day-to-day operations to the highest standards and within budgeted guidelines
- Proactively identifying and addressing customers' needs and concerns
- Managing social media channels
- Implementing effective stock control measures
- Reporting directly to owners on sales results and productivity
- Handling recruitment and staff training
- Creating and managing shift schedules
- Monitoring staff performance and providing feedback
- Purchasing and controlling inventory
- Tracking revenues and expenses
- Analyzing and acting on customer feedback

## Education & Qualifications

- Diploma or Bachelor's Degree in any relevant field

## Requirements

- Minimum 2 years proven experience as F & B manager

## Characteristics

- Fluent in both spoken and written English and Swahili
- Proficient in various computer software programs including MS Office, restaurant management software, and POS systems
- Skilled in delegating multiple tasks effectively
- Capable of working well under pressure

- Strong communication
- Demonstrates strong leadership abilities and charisma
- Proficient in inventory management
- Possesses excellent organizational skills
- Able to multitask efficiently
- Highly organized in all aspects of work
- Keeps up to date with food and beverage trends and best practice

## Driving Licence

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Not Required

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