



Job Description

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Job Title Network Engineer	Job Location Dar es Salaam	Category Engineering
Job Type Full Time	Job level Intermediate	Industry Manufacturing
Open to Expatriates Only Open to Tanzanian Nationals		

Minimum Requirements

Min Budget -	Max Budget -	Primary Industry Manufacturing: 5 Years
Secondary Industry -	Primary Category Engineering: 5 Years	Secondary Category -
Certificate -	Qualification -	

Summary

As a member of the Service Team, a Senior Network Engineer will provide onsite and remote support to our users. S/He will work independently and as part of a team to answer service desk calls, urgently analyse technical issues, address Level 2 escalations, work with the project manager on team related projects, and troubleshoot over the phone/onsite/via remote access. This is a role that requires individuals to be versatile in their skillsets to support and manage network infrastructures to protect productivity, mitigate threats, and reduce costs.

Responsibilities

- Maintain/Upgrade/Troubleshoot networking equipment
- Manage Day to day operational issues
- Initiate and /or participate in problem management process
- Attend CAB meetings for logged changes
- Ability to learn new technologies as per business requirements.
- Administer/Configure/Use monitoring and reporting tools such as SolarWinds
- Must be willing to travel out of South Africa to Countries as per business requirement.
- Handle virtually any network related work that may occur
- Remote monitoring and management of system alerts and notifications
- Document maintenance for all computer systems and network infrastructure

Education & Qualifications

- IP Networks, engineers must have a Cisco CCNP R&S

Requirements

- Five or more years of relevant work experience
- Must possess a broad and thorough technical understanding and have experience in designing, configuring, implementing & testing, troubleshooting and supporting multi-site critical network environments that consist of multi-vendor Routers, Switches, Wireless LAN, WAN Accelerator, VoIP, Firewall & Network Security.
- Hands on experience with Routing and Switching (Cisco), Wireless (Aruba or Cisco).
- Must have experience working with Firewalls (ASA, Fortigate, Juniper).

Characteristics

- Disciplined and oriented in practice and adherence to process and procedures.
- Strong understanding and familiarity with router, LAN switch, application accelerator, Firewall, wireless controller and IP Voice.
- Good understanding of security, ACLs, LAN and Wireless security, 802.1x, VPN.
- Firewall Cert bonus (Cisco, Fortinet, Juniper etc.) ITL Knowledge
- Good understanding of all routing protocols (For example: BGP, EIGRP, OSPF, GLBP, VRF), Traffic Engineering, L2/L3 VPN, QoS.
- This role requires a motivated self-starter who can work efficiently with little direct supervision
- Ability and willingness to learn new skills quickly
- Ability to work in a team environment

Reporting To

- Network Service Manager

Driving Licence

Not Required

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