



# Job Description

9th Floor Tanzanite Park, Victoria, Dar es Salaam, Tanzania | +255 758 778 886 | info@empower.co.tz

<b>Job Title</b> IT Business Solutions Manager	<b>Job Location</b> Dar es Salaam	<b>Category</b> -
<b>Job Type</b> Full Time	<b>Job level</b> Manager	<b>Industry</b> IT & Software, FMCG, Retail & Wholesale

**Open to Expatriates**  
Only Open to Tanzanian Nationals

## Minimum Requirements

<b>Min Budget</b> -	<b>Max Budget</b> -	<b>Primary Industry</b> IT & Software: 8 Years
<b>Secondary Industry</b> FMCG, Retail & Wholesale: 5 Years	<b>Primary Category</b> -	<b>Secondary Category</b> -
<b>Certificate</b> -	<b>Qualification</b> -	

## Summary

The primary duties of this role include overseeing and supporting either a portion or the entire portfolio of the virtual team's applications spread across various locations. This responsibility extends to implementing and supporting solutions under the Consumer-Centric capability area across the region, requiring collaboration with team members to standardize processes and enhance productivity.

The candidate is expected to develop their technical and project delivery skills using available tools, particularly in the field of ERP, Salesforce automation, and digital e-commerce platforms.

An important aspect of the role is ensuring that external service providers and contractors adhere to their commitments and stay within the allocated budget.

## Responsibilities

- Lead projects to adapt and implement centralized systems at the regional or local level. It encompasses comprehensive planning and management of these projects, including data migration, coordinating internal and external resources, and managing the transition to operational status
- Proactively collaborate with business stakeholders and D&IT partners. This collaboration aims to improve existing capabilities or develop a clear understanding of new capability requirements. It involves working closely with the Virtual Team Lead to identify and integrate suitable tools into the strategic roadmap and managing the process of introducing new solutions
- Continuously monitor technological advancements within the company and in the wider market. They are responsible for identifying and presenting these advancements to business partners, exploring potential innovations within the virtual team's area of responsibility
- Lead and manage specific changes and projects, occasionally including related teams, to ensure their successful execution. This role requires adherence to the company's Project Management Framework, D&IT standards, policies, procedures, Sox controls, and industry best practices, ensuring compliance with the company's D&IT and Corporate governance standards

## Education & Qualifications

- ERP & Salesforce Automations experience is a must
- Good knowledge on SQL Data Query, Analytics and Visualization using PowerBI
- B2B / B2C solutions (Online Sales, Loyalty, and payment systems , consumer engagement)
- Good working knowledge of business and related processes in the FMCG industry
- Application Knowledge in ServiceNow
- Experience in at least 2 of the following new technology trends: Microsoft Power Platform (PowerApps, PowerBi, Power Automate)

- Knowledge of Microsoft Data Lake and Data Warehouse technologies
- Business requirements analysis & process documentation
- Solutions design proposal and architecture (business applications and D&IT infrastructure), including but not limited to application design methodology (including Agile methodology), interface design, capacity planning, scalability
- Previous working experience with Agile / Hybrid Project management methodologies (medium to large scale projects)
- Proven Digital & E-commerce experience/knowledge would be a huge asset
- Ability to articulate complex technical concepts to both technical and non-technical audiences, backed by strong analytical and creative problem-solving skills
- Fluency in English, both written and spoken is mandatory

## Requirements

---

- 8+ years of experience in the IT discipline with 3+ of those years in IT Management of Business Solutions/ Application teams (including people management where relevant)

## Characteristics

---

- Good financial and budgetary understanding
- Excellent Business relationship management capabilities
- Adaptability to recent technologies and rapidly changing environments, commitment to ongoing professional development, and staying updated with industry trends

## Reporting To

---

- D&IT Director

## Driving Licence

---

Not Required

To Apply for This Job [Click Here](#)