



Job Description

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Job Title Head of Infrastructure Services	Job Location Dar es Salaam	Category -
Job Type Full Time	Job level Head of Department	Industry Banking
Open to Expatriates Only Open to Tanzanian Nationals		

Minimum Requirements

Min Budget -	Max Budget -	Primary Industry Banking: 7 Years
Secondary Industry -	Primary Category -	Secondary Category -
Certificate -	Qualification -	

Summary

The Head of Infrastructure Services will lead a team of skilled infrastructure experts with the accountability to operate, deliver and maintain a range of IT infrastructure services and their lifecycle. The role is instrumental to the completion of the infrastructure transformation roadmap. The successful candidate will deal with a dynamic business environment, as well as translating and shaping the specific local business needs to the significant solutions for the bank. This will involve the cross border business and collaboration between multiple teams working in different geographical locations. The successful candidate will report directly to the Head of IT.

Responsibilities

- Manage the operations and delivery of all IT infrastructure services (e.g. network, databases and servers, and data centre)
- Proactively support the transformation of core infrastructure to accommodate the new additional services that will be migrated to country.
- Ensure the evolution and innovation of the infrastructure supporting the business model according to technology roadmap, architecture guidelines and priorities
- Be responsible to steer cost control and improvement measures in a proactive manner
- Be responsible to make sure revenues and costs will meet the defined targets, will be managed transparently and will be reported to the controlling functions in a timely manner
- Provide leadership to the IS team and ensure the development of a high-performing team through embedding performance development and strengths based coaching

Education & Qualifications

- Bachelor`s Degrees and Advanced Diplomas - Business, Commerce and Management Studies

Requirements

- At least 10 years of relevant work experience which includes 5 years work experience managing IT Infrastructure for the financial or telecommunication industry.
- Experience in delivering large projects (transformation projects) with multiple team including international teams
- Experience in leading multiple international and virtual teams; solid collaboration and negotiation skills to manage the complex interdependencies of multiple key stakeholders on local and group level
- Experience in IT service delivery management, lifecycle management of IT solutions for all services
- Possess a CCNA/CCPN/CCVP network qualification(s), and working experience with Linux. ITIL and Security certification will

be added advantage.

- Experience in IT Network and Servers virtualization
- Experience in DR implementation (active standby)

Reporting To

- Head of IT

Driving Licence

Not Required

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