



# Job Description

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<b>Job Title</b> Chief Information Officer	<b>Job Location</b> Zanzibar City	<b>Category</b> -
<b>Job Type</b> Full Time	<b>Job level</b> Supervisory	<b>Industry</b> IT & Software
<b>Open to Expatriates</b> Only Open to Tanzanian Nationals		

## Minimum Requirements

<b>Min Budget</b> -	<b>Max Budget</b> -	<b>Primary Industry</b> IT & Software: 10 Years
<b>Secondary Industry</b> -	<b>Primary Category</b> -	<b>Secondary Category</b> -
<b>Certificate</b> -	<b>Qualification</b> -	

## Summary

The Chief Information Officer is responsible for defining and driving the information technology strategy, digital transformation agenda, and cybersecurity governance, ensuring secure, integrated, and future-ready technology systems that support operational excellence and business growth.

## Responsibilities

**IT Strategy and Digital Transformation Leadership:** Define and lead the long-term IT strategy and digital transformation roadmap aligned with business objectives.

**IT Governance and Enterprise Architecture:** Establish and enforce IT governance frameworks, standards, and enterprise architecture across all systems.

**Cybersecurity Strategy and Oversight:** Define cybersecurity strategy, oversee risk posture, and ensure protection of critical systems, infrastructure, and data.

**Technology Investment Planning and Prioritization:** Lead planning and approval of IT investments, ensuring alignment with strategic priorities and return on investment.

**Enterprise Systems Integration Oversight:** Ensure integration and interoperability of key systems including AODB, ERP, CMMS, and security platforms.

**Data Governance and Digital Capability Development:** Establish data governance frameworks and promote data-driven decision-making across the organization.

**IT Risk Management and Compliance Oversight:** Oversee IT-related risks and ensure compliance with regulatory, security, and audit requirements.

**Innovation and Technology Advancement:** Identify and drive adoption of emerging technologies to enhance operational efficiency and passenger experience.

**Stakeholder Engagement and Alignment:** Engage with executive leadership, operations, and external partners to align IT initiatives with business needs.

**IT Performance and Governance Reporting:** Establish KPIs and dashboards to monitor IT performance, cybersecurity posture, and system effectiveness.

## Education & Qualifications

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**Education:** Bachelor's degree in Information Technology, Computer Science, Information Systems, or related field

Master's degree in Information Technology, Business Administration, or related field is an added advantage

**Professional Certifications:** ITIL, COBIT, ISO 27001, CISSP, CISM, or equivalent certifications are an added advantage

## Requirements

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Experience in critical infrastructure, or large enterprise IT environments is an added advantage

## Characteristics

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### Technical

- IT strategy and digital transformation
- Cybersecurity governance
- Enterprise architecture and system integration
- Data governance and analytics

### Behavioral

- Strategic thinking
- Leadership and influence
- Decision-making under uncertainty
- Stakeholder management

### Power

- Authority over IT strategy and governance
- Ability to influence enterprise-wide systems  
Decision-making on technology investments
- Ability to enforce cybersecurity standards

## Reporting To

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Chief Executive Officer

## Driving Licence

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Not Required

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