



Job Description

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Job Title Barista	Job Location Dar es Salaam	Category -
Job Type Full Time	Job level Junior	Industry -
Open to Expatriates Open to Expatriates & Local Nationals		

Minimum Requirements

Min Budget -	Max Budget -	Primary Industry -
Secondary Industry -	Primary Category -	Secondary Category -
Certificate -	Qualification -	

Summary

A well-established gym and wellness facility is seeking two friendly, skilled and service-oriented **Baristas** to prepare and serve high-quality beverages and refreshments while providing an excellent customer experience.

The successful candidates will work in a fast-paced, health-conscious environment and should be confident preparing coffee, smoothies, protein shakes, juices and other beverages.

Responsibilities

Beverage and Food Preparation

- Prepare and serve coffee, tea, smoothies, protein shakes, fresh juices and other beverages according to approved recipes and quality standards.
- Prepare and serve light meals, snacks and other available items where required.
- Ensure consistent taste, presentation and portion sizes.
- Confirm customer orders and accommodate reasonable dietary requests or preferences.
- Handle food, ingredients and equipment safely and hygienically.
- Ensure products are properly labelled, stored and used within the required timelines.
- Monitor preparation time and ensure orders are served promptly.

Customer Service

- Welcome customers warmly and provide friendly, professional service.
- Explain available beverages, ingredients, sizes, prices and nutritional options.
- Recommend suitable products based on customer preferences.
- Receive orders accurately and confirm any special requests.
- Respond calmly and professionally to customer concerns.
- Escalate unresolved complaints or service issues to the Gym Manager.
- Build positive relationships with regular customers and gym members.

Sales and Cash Handling

- Process cash, card, mobile and other approved payments accurately.
- Issue receipts and correctly record all transactions in the point-of-sale system.
- Maintain accountability for cash and transaction records during the assigned shift.
- Complete daily cash reconciliation and handover procedures.
- Promote beverages, refreshments, special offers and new menu items.
- Suggest additional products where appropriate without placing unnecessary pressure on customers.
- Immediately report payment discrepancies or system errors to the Gym Manager.

Hygiene and Cleanliness

- Keep the counter, preparation area, equipment, utensils and customer-service areas clean and organised.
- Clean coffee machines, blenders, refrigerators and other equipment according to established procedures.
- Follow food-safety, personal-hygiene and sanitation requirements at all times.
- Dispose of waste correctly and maintain clean waste-management areas.
- Monitor the condition of food and beverage items and remove any expired, damaged or unsuitable products.
- Report pest-control, plumbing, electrical or equipment concerns promptly.

Stock and Inventory Management

- Monitor daily stock levels for coffee, milk, fruits, protein products, cups, packaging and other supplies.
- Record stock received, used, wasted or transferred.
- Inform the Gym Manager when stock reaches the required reorder level.
- Receive deliveries and confirm that the correct items and quantities have been supplied.
- Store products correctly and rotate stock using the first-expiry, first-out principle.
- Minimise unnecessary waste, over-portioning and product loss.
- Participate in routine stock counts and help investigate any differences.

Operational Support

- Prepare the workstation before opening and ensure it is properly closed and secured after the shift.
- Maintain accurate cleaning, stock, temperature and cash records.
- Coordinate with Front Desk Officers and Gym Managers when handling member requests, promotions or events.
- Support gym tournaments, community activities, open days and other events requiring food and beverage services.
- Inform management of popular products, customer preferences and potential menu improvements.
- Follow all workplace health, safety and emergency procedures.

Education & Qualifications

Applicants should have:

- A certificate or relevant training in barista skills, hospitality, food and beverage service, catering or a related field.
- Previous experience as a barista or in a café, restaurant, hotel, juice bar or similar customer-service environment.
- Practical knowledge of coffee and beverage preparation.
- Basic knowledge of food hygiene, safe storage and cleanliness requirements.
- Experience handling cash, electronic payments or point-of-sale systems.
- Basic numerical and record-keeping skills.
- Good communication skills in both English and Kiswahili.

Requirements

The following will be an added advantage:

- Experience preparing smoothies, protein shakes, fresh juices and health-focused beverages.
- Experience working in a gym, wellness facility, health café or sports environment.
- Knowledge of common dietary preferences and requirements.
- Experience managing stock, receiving supplies and completing daily reconciliations.
- A recognised food-handling or hygiene certificate.
- Basic knowledge of nutrition and fitness-related products.

Characteristics

The ideal candidate should be:

- Friendly, welcoming and confident when interacting with customers.
- Energetic and able to work efficiently during busy periods.
- Professional in appearance, communication and conduct.
- Clean, organised and attentive to hygiene.
- Accurate when taking orders, processing payments and measuring ingredients.
- Honest, trustworthy and responsible when handling cash and stock.
- Able to remember recipes and consistently follow preparation standards.
- Proactive and willing to keep the workstation clean without waiting to be instructed.
- Interested in coffee, healthy beverages, fitness and wellness.
- Dependable, punctual and able to work effectively with limited supervision.
- Flexible and willing to work shifts, weekends and public holidays when scheduled.

Driving Licence

Not Required

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