



# Job Description

9th Floor Tanzanite Park, Victoria, Dar es Salaam, Tanzania | +255 758 778 886 | info@empower.co.tz

<b>Job Title</b> After-Sales Quality Technician	<b>Job Location</b> Dar es Salaam	<b>Category</b> -
<b>Job Type</b> Full Time	<b>Job level</b> Intermediate	<b>Industry</b> -
<b>Open to Expatriates</b> Only Open to Tanzanian Nationals		

## Minimum Requirements

<b>Min Budget</b> -	<b>Max Budget</b> -	<b>Primary Industry</b> -
<b>Secondary Industry</b> -	<b>Primary Category</b> -	<b>Secondary Category</b> -
<b>Certificate</b> -	<b>Qualification</b> -	

## Summary

The After-Sales Quality Technician will be responsible for testing, diagnosing, repairing, and maintaining lithium battery packs while providing on-site after-sales support to customers. The role involves technical troubleshooting, data recording, logistics tracking, and routine inspections to ensure product performance, safety, and customer satisfaction.

## Responsibilities

- Conduct testing, fault diagnosis, disassembly, and maintenance of lithium battery packs.
- Perform basic and advanced testing using tools such as multimeters, internal resistance testers, insulation testers, and computer-based systems.
- Replace defective components and carry out necessary repairs.
- Maintain accurate maintenance records, fault reports, and service logs to ensure traceability.
- Support incoming inspection of battery packs and ensure quality standards are met.
- Provide on-site after-sales technical support to customers across various locations.
- Monitor and update logistics status of customer goods in a timely manner.
- Conduct routine inspections at customer base stations.
- Deliver comprehensive after-sales services and technical support.

## Education & Qualifications

- College diploma or higher in Electrical Engineering, Electronics, Automotive Engineering, or a related field.
- Basic English communication skills preferred.
- Proficiency in computer and mobile office applications.

## Requirements

- Basic knowledge of electronics, electrical systems, or automotive repair.

- Experience in lithium batteries, energy storage systems, or electric vehicle battery repair is an added advantage.

## Characteristics

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- Good physical health, strong work ethic, and high sense of responsibility.
- Strong attention to detail and problem-solving ability.
- Ability to work independently and as part of a team.
- Willingness to travel, work on-site, and handle overtime when required.

## Driving Licence

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Not Required

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